

North Yorkshire County Council**Transport, Economy & Environment Overview and Scrutiny Committee****1 March 2016****Call in of decision referred to in Decision Record BES 01/16****1 Purpose of Report**

- 1.1 To enable the Committee to consider the decision relating to the proposed changes to the operation of Household Waste Recycling Centres across the County Area from 1 April 2016, and to determine whether or not the Committee would wish to refer the decision back to the Corporate Director Business and Environmental Services for reconsideration or to the full Council and, if so, the nature of its concerns about the decision.

2 The Executive decision taken by the Corporate Director Business and Environmental Services in consultation with Executive Member, County Councillor Chris Metcalfe

- 2.1 On 4 February 2016 the Corporate Director for Business and Environmental Services in consultation with Executive Member, County Councillor Chris Metcalfe made the following decision:

Resolved –

That the following changes are made to the Household Waste Recycling Centre (HWRC) service from 1 April 2016:

1. HWRC opening hours to be changed such that all HWRCs close at:
 - a. 5pm (instead of 7pm) between 1 April and 30 September each year, and
 - b. 4pm (instead of 5pm) during March and October each year
 2. Charges are introduced to recover the costs of disposal of vehicle tyres at all HWRCs
 3. In the absence of suitable reciprocal agreements with neighbouring authorities, the costs of receiving and disposing of waste delivered to Stokesley HWRC by residents of neighbouring authorities is recovered from those residents through a charge.
- 2.2 A copy of the Report (Appendix 1) and Decision Record (Appendix 2) are attached to this Report.

3 The Call in

- 3.1 By 10 February 2016, written notice had been received from seven Members that they wished the decision to be called in. The notice was signed by

County Councillors Margaret-Ann De Courcey-Bayley, Sam Cross, Helen Grant, Bryn Griffiths, Peter Horton, Bill Hoult and Stuart Parsons.

The reasons given for call in were:-

- 1) There has been inadequate consultation on the proposals and in particular the changes in opening hours.
 - 2) The introduction of the change without submission to the appropriate Area Committees is in conflict with the delegated powers of Area Committees as set out in the Council's Constitution, in particular paras 1; 2; and 6; of the delegation agreement.
 - 3) That the proposal is likely to exclude residents who work and are unable to access the facilities during normal working hours.
 - 4) The restriction on working hours is likely to result in increased pressure on weekend use of HWRCs some of which already have to restrict entry to sites for safety reasons thus causing vehicles to queue on main highway routes presenting a risk and obstruction to the highway network.
 - 5) No breakdowns have been given of the numbers visiting individual sites in the evenings or at weekends to enable clarity on the justification for the proposal.
 - 6) The blanket decision affords no recognition of the differing operational parameters and usage that apply to individual sites across the County.
 - 7) The proposal could badly affect recycling targets across the County.
- 3.2 The Council's rules in relation to the call in of an executive decision are set out in paragraph 16 of the Overview and Scrutiny Procedure Rule in the constitution <http://www.northyorks.gov.uk/article/24041/Council-constitution>

4 The Role of the Overview and Scrutiny Committee

- 4.1 It is for the Committee to consider the decision which has been subject to call in and then to decide whether, or not, it wishes to refer it back to the executive decision making person or body for reconsideration, setting out in writing the nature of its concerns, or whether, or not, it wishes to refer the matter to full Council.
- 4.2 If the Committee does not refer the matter back to the decision taker, or refer it to the Council, the decision will take effect on the date of the Overview and Scrutiny Committee meeting. The relevant parts of the County Council's Overview and Scrutiny Committee Procedure Rules are set out below.

5 Call in

Note: Powers of call in apply only to functions which are the responsibility of the Executive.

- (d) If, having considered the decision, the Overview and Scrutiny Committee wishes to do so, then it may refer it back to the decision making person or body for reconsideration, setting out in writing the nature of its concerns, or refer the matter to full Council. If referred to the decision maker they shall then consider the matter, amending the decision or not, before adopting a final decision.

- (e) If following an objection to the decision, the overview and scrutiny committee does not refer the matter back to the decision making person or body the decision shall take effect on the date of the overview and scrutiny meeting.
- (f) Where the matter has been referred to full Council, but the Executive decides that the matter must be determined prior to the next Council meeting, they may proceed to determine the matter, and shall report the matter to the next Council meeting.
- (g) Subject to (f) above, if the matter was referred to full Council and the Council does not object to a decision which has been made, then no further action is necessary and the decision will be effective in accordance with the provision below. However, if the Council does object, (note: it has no locus to make decisions in respect of an executive decision unless it is contrary to the policy framework, or contrary to or not wholly consistent with the budget) the Council will refer any decision to which it objects back to the decision making person or body, together with the Council's views on the decision. That decision making body or person shall choose whether to amend the decision or not before reaching a final decision and implementing it.

6 Recommendations

- 6.1 That the Committee considers the decision taken and called in and determines whether, or not, it wishes to refer the decision back to the Corporate Director Business and Environmental Services for reconsideration or to the full Council and, if so, the nature of its concerns about the decision.

**Jonathan Spencer,
Corporate Development Officer**

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22 February 2016

Annexes:

Appendix 1: Household Waste Recycling Centre Savings - Report of the Assistant Director – Waste & Countryside Services

Appendix 2: Decision Record BES 01/16

Appendix 3: Public consultation on Household Waste Recycling Centres (HWRCs)
14 October 2013 to 22 December 2013

North Yorkshire County Council**Business and Environmental Services****Executive Members****4 February 2016****Household Waste Recycling Centre Savings****Report of the Assistant Director- Waste and Countryside Services****1.0 Purpose of report**

- 1.1 Members are asked to recommend amendments to the Household Waste Recycling Centre (HWRC) operational practices to reduce costs of the service and contribute to the Council's 2020 savings requirement.

2.0 Background

- 2.1 NYCC has a statutory duty to provide Household Waste and Recycling Centres (HWRCs) for residents to dispose of their household waste free of charge. NYCC currently provides 20 HWRCs across the County run by Contractors and the cost of providing this service, including disposal of the waste delivered to the HWRCs is approx. £5.6 million p.a.
- 2.2 The HWRC service is provided in line with Section 51 of the Environmental Protection Act 1990, which does not prescribe minimum numbers of HWRCs to be provided.
- 2.3 In 2012 the Waste Resources action programme (WRAP) a government funded agency published its HWRC Guide which provides details of the national provision of HWRCs and guidance on what future provision should consider. North Yorkshire performs well against the general levels of provision and exceeds the minimum provision proposed for very rural areas.
- 2.4 As part of the Council's 2020 savings a "target" for the HWRC service was set at £1.1m, which could have been delivered by closing a number of sites. However, this is a high value community service; support for closures is likely to be subject to community pressure and therefore permanent closures along with a number of other options to save lesser amounts have been discounted at this time, through the 2020 governance process. However the 2020 Programme Board has recommended that the following 3 proposal to make savings should be considered for adoption:
- Charge non-residents for the use of North Yorkshire HWRCs where we do not have reciprocal arrangements with neighbouring local authorities
 - Charge for tyres as a non-household waste
 - Reduce all HWRC summer opening hours
- 2.5 Revised HWRC policies were adopted at full Council 11 November 2015 which allow for the proposals contained in this report to be adopted, subject to BES Executive Member approval.

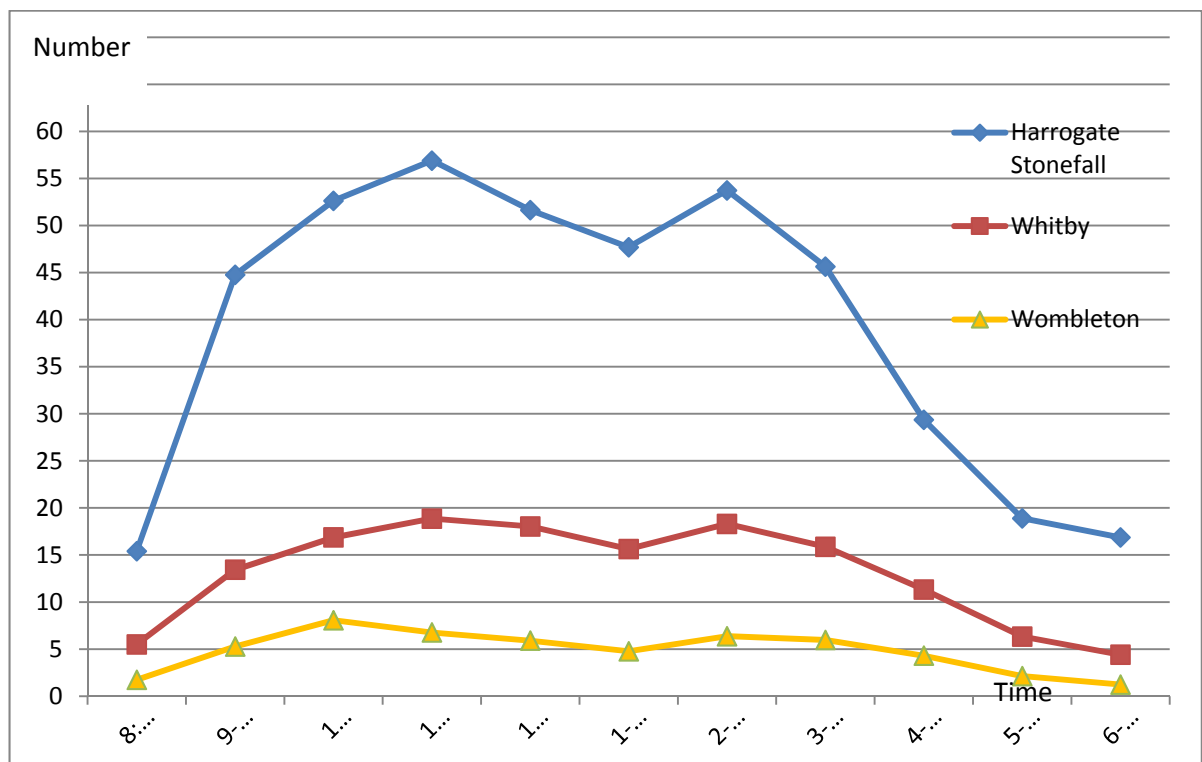
3.0 Proposed changes

3.1 Operating Hours

HWRCs are currently open each day except Wednesdays, and 25 and 26 December and 1 January.

HWRCs are open during the following hours:

- March - 8.30am - 5pm
- April - September - 8.30am - 7pm
- October - 8.30am - 5pm
- November - February - 8.30am - 4pm



4.5 The majority of HWRC users visit during the middle of the day with fewer users between 4pm and 7pm. It is therefore proposed that all HWRCs close one hour earlier at 6pm between April and September. This will result in estimated savings of £42k per year. Closing the HWRCs 1 hour earlier in March and October at 4pm will result in further savings of £14k per year.

4.6 Charging for non-household waste.

Tyres are a non-household waste and therefore can be charged for as “commercial waste”. The cost for collection and disposal of tyres amount to £15k for around 20,000 tyres per year, by charging for these tyres savings of £15k per year can be made.

4.7 The statutory obligation of the Council is to provide HWRCs for use by residents of North Yorkshire free of charge at the point of delivery. There is no obligation to allow residents of other areas to use North Yorkshire’s HWRCs and if the Council chooses to allow residents of neighbouring areas to use its HWRCs it is permitted to make a charge to recover its costs.

- 4.8 Information from a past survey and using details for registration numbers recorded on the HWRC Automatic Number Plate Recognition system, show that a large proportion of waste delivered to some HWRCs originates from outside the County. Those sites receiving the most waste from outside North Yorkshire are Stokesley and Tadcaster. The cost of disposing of this waste is significant.
- 4.12 Past practice was to ignore cross boundary waste movements between Councils on a 'swings and roundabouts' basis but an increasing number of neighbouring councils have introduced restrictions in recent years on the use of their sites by residents of other areas, meaning that North Yorkshire is now a net importer of waste to HWRCs.
- 4.13 It is proposed that the first objective will be to have reciprocal arrangements with neighbouring authorities to allow residents of both areas to use their most convenient HWRC but where this is not possible, or practical, it is proposed that North Yorkshire HWRCs are available to residents of neighbouring areas at a cost. The cost may either be recovered direct from the user or via the neighbouring authority.
- 4.14 Currently an informal agreement is in place with Leeds City Council, who implemented a resident only scheme in April 2014, to allow North Yorkshire residents to continue to use their HWRCs. Whilst this arrangement continues it is not proposed to seek to recover the costs of Leeds residents using Tadcaster HWRC.
- 4.15 Current costs of accepting waste from non-residents at Stokesley is £43,k There is not a comparable reciprocal arrangement in place with Middlesbrough Council therefore it is proposed to seek to recover the cost of Middlesbrough residents using the Stokesley HWRC. We are currently in negotiation with Middlesbrough Council to look at the best way forward to ensure these savings are made.

5.0 Consultation

- 5.1 A consultation exercise was carried out between 14 October and 22 December 2013 seeking public views on a range of proposed service changes at HWRCs. The consultation was publicised at HWRCs, libraries, through parish and town councils, on the County Council's consultation web pages, by letters to businesses and charities who use the service, through staff bulletins, a member briefing email, press releases and a radio interview.
- 5.2 Those wishing to find out more detail about the proposals could read the consultation document on the council website consultation page or by requesting a copy from customer services. Responses to the consultation could be made through onsite surveys, using the council website consultation page or by completion of a paper consultation questionnaire.
- 5.3 The primary purpose of the consultation was to seek views on the disposal of soil and rubble (and similar materials) however the opportunity was also taken to consult on other areas of the HWRC service at the same time including questions relating to use of sites by residents of other areas, site summer opening hours, and the potential reduction of availability of the 6 least busy HWRCs to 4 days per week.
- 5.4 This consultation remains valid and appropriate to help inform changes to the HWRC service now being considered. The 2013 consultation outcomes indicated that:
- 38% of respondents agreed or strongly agreed with reducing summer opening hours at all HWRCs by 1 hour per day, to close at 6pm. NB: 41% agreed or strongly agreed with reducing summer opening hours at all HWRCs by 2 hours per day.

- 43% agreed or strongly agreed that HWRCs should accept other non-household wastes including tyres but at a charge to cover the costs. 47% disagreed or strongly disagreed.
- 61% agreed or strongly agreed with accepting non-residents waste at a charge and applying a North Yorkshire resident only permit scheme. 30% disagreed or strongly disagreed. This shows a clear indication that people want us to accept waste from non-residents but to recover the cost of doing this.

6.0 Financial impact

6.1 The following table shows annual savings from 2017/18.

	Site	Potential Saving
Charge for non-residents as 'commercial' waste Charge non-residents or recover costs from neighbouring local authorities at Stokesley. A proof of residency system will need to be in place for North Yorkshire residents at a cost of £2k per year.	Stokesley	£41k
Charge for Tyres Tyres are a non-household waste as indicated in the WRAP HWRC Guide and therefore can be charged for as "commercial waste"	All sites	£15k
Reduce Opening Hours Reduce opening hours by 1 hour at the end of day between April and September close at 6pm and in March and October close at 4pm.	All sites	£56k
	Total	£112k

Due to one-off costs including HWRC contractor requirements and the proposal for Stokesley not expected to be fully in place until July 2016, savings in 2016/17 are estimated at £49k.

7.0 Equalities impact

7.1 The introduction of charges for additional non-household waste and charging residents from other areas is likely to have a bigger impact on those on a low income. These issues are described further in the attached Equalities Impact Assessment.

8.0 Legal impact

- 8.1 NYCC has a statutory duty to provide Household Waste and Recycling Centres (HWRCs) under section 51 of the Environmental Protection Act 1990 for residents to dispose of their household waste free of charge.
- 8.2 Guidance is provided by the Government's Waste and Resources Action Programme on how the service should be provided. These proposals are not legally binding, but should be considered in assessing provision. Guidance is also available from Government on the ability to charge for receipt of some wastes at HWRCs, including commercial waste and waste from other authority areas.
- 8.3 The amendments to the HWRC service outlined in this report will enable the service to continue to be delivered in accordance with current legislation and appropriate guidance.

9.0 Conclusion

- 9.1 The proposals are in accordance with current legislation and guidance; and will contribute a significant saving with little effect on North Yorkshire residents using the HWRCs to dispose of their household waste.

10.0 Recommendation

- 10.1 That the following changes are made to the HWRC service to save approximately £49k in 2016/17 and £112k per year thereafter.
- 10.2 All HWRCs to close one hour earlier between April and September at 6pm and in March and October at 4pm, from April 2016. Resulting in new operational hours for all HWRCs of
- April - September - 8.30am - 6pm
 - October - March - 8.30am - 4pm
- 10.3 Charges are made to cover the costs of tyres disposed at HWRCs.
- 10.4 Income is generated to cover the cost of non-residents using Stokesley HWRC. Neighbouring local authorities are to be encouraged to cover the cost of their residents using this site. If an arrangement with Neighbouring Authorities is not possible then a scheme is to be fully implemented by July 2016 to recover costs directly from non-residents using the HWRC.

IAN FIELDING

Assistant Director Waste and Countryside Services

Author of Report: Andy Holmes

Background documents:

Waste Resources action program –Household Waste Recycling centre guide-

<http://www.wrap.org.uk/content/household-waste-recycling-centres-guide>

Environmental Protection Act 1990

<http://www.legislation.gov.uk/ukpga/1990/43/section/51>

Template for Equality Impact Assessment (EIA): evidencing paying due regard to protected characteristics July 2013

If you would like this information in another language or format such as Braille, large print or audio, please contact the Communications Unit on 01609 53 2013 or email communications@northyorks.gov.uk.

যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান, তাহলে দয়া করে আমাদেরকে বলুন।

如欲索取以另一語文印製或另一格式製作的資料，請與我們聯絡。

اگر آپ کو معلومات کسی دیگر زبان یا دیگر شکل میں درکار ہوں تو برائے مہربانی ہم سے پوچھئے۔



Equality Impact Assessments (EIAs) are public documents. EIAs accompanying reports going to County Councillors for decisions are published with the committee papers on our website and are available in hard copy at the relevant meeting. To help people to find completed EIAs we also publish them in the Equality and Diversity section of our website. This will help people to see for themselves how we have paid due regard in order to meet statutory requirements.

Name of Directorate and Service Area	BES Waste and Countryside Services
Lead Officer and contact details	Andy Holmes Service Improvement Officer Waste and Countryside Services
Names and roles of other people involved in carrying out the EIA	Michael Douglas Project Officer BES
How will you pay due regard? e.g. working group, individual officer	WACS 2020 Household Waste Recycling Centre (HWRC) Project Group

When did the due regard process start?	April 2015
Sign off by Assistant Director (or equivalent) and date	

Section 1. Please describe briefly what this EIA is about. (e.g. are you starting a new service, changing how you do something, stopping doing something?)

Proposals to make £114k of savings per year, from the HWRC service cost, whilst remaining in line with the HWRC Policy framework.

Section 2. Why is this being proposed? (e.g. to save money, meet increased demand, do things in a better way).

As part of the Council's requirement for savings under the 2020 programme a Business Case has been developed including proposals to:

- Charging non-residents for the use of North Yorkshire HWRCs where we do not have reciprocal arrangements with neighbouring local authorities.
- Charging for additional non-household wastes.
- Reducing all HWRC opening hours.

[EIA's for HWRC Policies](#) and operational management have previously been carried out with resulting actions completed.

Section 3. What will change? What will be different for customers and/or staff?

The proposal being considered is to change HWRC service to:

- Change the opening hours at the end of the day when the sites are least busy
- Charges will be made for disposal of tyres.
- Residents of other councils may be charged directly for use of North Yorkshire HWRCs.

The proposed options will enable the implementation of a package of measures to save £102k as part of the Council's 2020 programme.

Section 4. What impact will this proposal have on council resources (budgets)?

Cost neutral? No

Increased cost? No

Reduced cost? Yes

Please explain briefly why this will be the result. Charges may be made for access to the sites by Non-residents and for the disposal of tyres, and a reduction in opening hours will reduce costs

Section 5. Will this proposal affect people with protected characteristics?

No impact

Make things better

Make things worse

Why will it have this effect? State any evidence you have for your thinking.

Age				All residents will still be able to dispose of household waste free of charge. The Council is under no obligation to accept non-household waste or waste from non-residents who can choose whether or not to pay. Previous consultation at HWRCs has captured some data regarding customers using the sites which indicates that there is some correlation in age profile of the residents of the County and users of the HWRCs. This is with the exception of the young (0-15 and 16-20 years) who generally would not have a need for this service, as the majority are not responsible for a home/ home owners.
Disability				
Sex (Gender)				
Race				
Gender reassignment				
Sexual orientation				
Religion or belief				
Pregnancy or maternity				
Marriage or civil partnership				
Section 6. Would this proposal affect people for the following reasons?	No impact	Make things better	Make things worse	Why will it have this effect? Give any evidence you have.
Live in a rural area				
Have a low income				There may be limited impact. Charging for disposal of other non-household waste could affect those on low incomes

Section 7. Will the proposal affect anyone more because of a combination of protected characteristics? (e.g. older women or young gay men?) State where this is likely to happen and explain what you think the effect will be and why giving any evidence you have.

No

Section 8. Only complete this section if the proposal will make things worse for some people. Remember that we have an anticipatory duty to make reasonable adjustments so that disabled people can access services and work for us.

Can we change our proposal to reduce or remove these adverse impacts?

Yes, but only by reducing any charges for low income families.

Can we achieve our aim in another way which will not make things worse for people?

No

If we need to achieve our aim and can't remove or reduce the adverse impacts get advice from legal services. Summarise the advice here. Make sure the advice is passed on to decision makers if the proposal proceeds.

Section 9. If the proposal is implemented how will you find out how it is really affecting people? (How will you monitor and review the changes?)
 Monitoring of HWRC usage and complaints / compliments as a minimum.

Section 10. List any actions you need to take which have been identified in this EIA

Action	Lead	By when	Progress
Review Customer complaints/comment	Waste Services Manager	Continual	

Reference Number: BES 01/16

NORTH YORKSHIRE COUNTY COUNCIL

DECISION RECORD

Re: Household Waste Recycling Centre Savings

This record is produced in accordance with the Local Authorities (Executive Arrangements) (Access to Information) (England) Regulations 2000.

This form should be used to record:

- **EXECUTIVE decisions (key or otherwise) taken by an individual Executive MEMBER; and**
- **KEY decisions taken by an OFFICER (either alone or in consultation with an Executive Member)**

(One form per decision)

The following executive decision has been taken: -

That the following changes are made to the Household Waste Recycling Centre (HWRC) service from 1 April 2016:

1. HWRC opening hours to be changed such that all HWRCs close at:
 - a. 5pm (instead of 7pm) between 1 April and 30 September each year, and
 - b. 4pm (instead of 5pm) during March and October each year
2. Charges are introduced to recover the costs of disposal of vehicle tyres at all HWRCs
3. In the absence of suitable reciprocal agreements with neighbouring authorities, the costs of receiving and disposing of waste delivered to Stokesley HWRC by residents of neighbouring authorities is recovered from those residents through a charge.

By whom: David Bowe, Corporate Director for Business and Environmental Services in consultation with Executive Member, County Councillor Chris Metcalfe

On: 4 February 2016

Reasons for decision: -

To reduce costs of the HWRC service by over £150k per annum (by 2017/18) and contribute to meeting corporate savings targets.

Details of any alternative options considered and rejected: -

1. Retaining existing opening hours – this option gives no savings.
2. Closing at 6pm between 1 April and 30 September – this option reduces the savings by approximately £30k per annum but evidence shows that the use of HWRCs drops off significantly after 5pm during the summer.

- | |
|--|
| <p>3. Continuing to accept vehicle tyres free of charge – Tyres are not household waste and accepting them at all at HWRCs is a discretionary service costing approx. £15k p.a.</p> <p>4. Continuing to accept waste from residents outside North Yorkshire free of charge – Accepting waste from residents of neighbouring areas is a discretionary service. Neighbouring authorities are increasingly restricting the use of their sites to their residents. Instead, North Yorkshire will allow residents of other areas into our sites but will seek to recover the costs of doing so. Initially this will be at Stokesley where it is estimated that a significant proportion of users are from outside the County.</p> |
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Conflicts of Interest

Please record below details of any conflict of interest declared by a Member or Officer regarding the decision and any dispensation granted by the Standards Committee in respect of that conflict.

Conflict	Dispensation?

Signed:

Publication Date: 5 February 2016

Name: DAVID BOWE

Directorate - Business and Environmental Services

Note: This decision will come into force, and may then be implemented, on the expiry of 5 clear working days after publication, unless any 6 members of the Council object to it and call it in by notice in writing (including e-mail) to The Assistant Chief Executive (Legal and Democratic Services).

Contact for further information: ian.fielding@northyorks.gov.uk

Contact for copy of report considered: tricia.richards@northyorks.gov.uk

To: The Senior Legal and Democratic Technical Support Officer, Legal and Democratic Services - for onward circulation to:

- All Members of the Council
- All Management Board
- All Management Board Secretaries
- All Senior Managers
- Principal Officer Democracy and Governance
- All Democratic Services Officers
- All Corporate Development Officers
- Senior Press Officer
- Communications Officer

Changing the way we deal with waste at Household Waste Recycling Centres - **tell us what you think**

Public consultation on Household Waste Recycling Centres (HWRCs)
14 October 2013 - 22 December 2013

Changing the way we deal with waste at Household Waste Recycling Centres - tell us what you think

Public consultation on Household Waste Recycling Centres (HWRCs)
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Introduction

As many people will be aware, the budget for public services is being reduced as a result of Government funding cuts. This includes services delivered by local authorities such as North Yorkshire County Council and as a result this council needs to deliver millions of pounds of savings.

The County Council is committed to saving £92 million in the four years ending 31 March 2015. As part of the remaining £4 million of savings to be found for this period, the Council has considered a set of savings proposals for 2014/15, all of which are now subject to a public consultation.

We are consulting on options for savings in 2014/15 and options for saving more in the future if this becomes necessary. Your opinions will be taken into account when making decisions.

This consultation document explains how we propose to achieve savings on what we spend on the Household Waste Recycling Centres (HWRCs) and includes:

- **background information about HWRCs in North Yorkshire;**
- **information about the changes we are proposing;**
- **information about the equality impact assessment we have done; and**
- **details on how to take part in the consultation.**

Background

North Yorkshire County Council is responsible for:

- Arranging for the disposal of residual waste (the rubbish that remains after re-use and recycling has taken place) collected by the district councils;
- Providing HWRCs where the public can dispose of bulky items of household waste and arranging for the re-use, recycling, composting or disposal of waste deposited at HWRCs; and
- The payment of incentives to community groups and district councils to encourage recycling and/or re-use. These are known as recycling or re-use credits.

The 24 policies that the County Council's HWRC service is based upon are available at www.northyorks.gov.uk/hwrcconsultation

Our current budget for providing the HWRC service is £5.9 million. We need to make savings of £240,000 in 2014/15, and future savings may be required.

HWRCs are paid for by residents as part of their council tax. Businesses and charities do not pay council tax and so do not receive the same levels of service at HWRCs. However, in some cases waste from businesses is accepted at HWRCs at a charge.

The County Council is under extreme and unprecedented pressure to cut costs, and the amount we spend on waste management has already reduced by £1.9 million over recent years, £230,000 of which is from savings made on the HWRC service. We have done this with limited effect on our residents by:

- encouraging 'waste prevention' and reducing the amount of waste produced;
- cutting back on the amount of commercial waste wrongly taken to household waste recycling centres;
- closing HWRCs on all Wednesdays; and
- improving efficiency in the way sites and contracts are run.

In 2012/13 at our 20 HWRCs:

- we had 1.3 million customer visits;
- received 68,300 tonnes of waste;
- re-used, recycled and composted 67% of household waste.

We have some proposals for ways to save money now and in the future and we would like to know

what you think.

Our proposal to save money now is to:

A. charge customers for soil and rubble OR refuse to accept it at our HWRCs and treat plasterboard in the same way.

Our proposals to save money in the future are to:

B. change the way we deal with other non-household waste;

C. look at how we deal with wastes from charities;

D. make changes to how we deal with non-North Yorkshire residents wanting to use our HWRCs;

E. review our policy on HWRC provision and accessibility (i.e. how many HWRCs we provide);

F. reduce the days some HWRCs with low numbers of customers are open; and

G. close all or some of our HWRCs earlier in the day when they are used least.

Our proposal to save money now

A. Charge customers for soil and rubble or refuse to accept it at our HWRCs and treat plasterboard in the same way

We provide HWRCs for residents to dispose of their household waste; however, we currently accept some wastes that are not household wastes. We call this 'discretionary waste'. The largest amount of discretionary waste, 17% of total waste into our HWRCs, is soil and rubble (e.g. breezeblocks, bricks, ceramics, concrete, flagstones, gravel, hardcore, pottery, rubble, slates, soil, stones, tarmac, tiles, turf etc.). It currently costs £240,000 per year to manage and dispose of this waste.

Until recently, we collected plasterboard within the same container as soil and rubble. Due to the environmental impact of the gypsum contained in plasterboard, we now have to dispose of it separately. This costs £90,000 per year.

We cannot continue to take these wastes free of charge. We need your opinion on whether the HWRCs should no longer accept these wastes, or if our contractors should make a charge to cover their costs. This would mean this council would not have to fund the management and disposal of this discretionary waste and we could make the required £240,000 per year savings.

If we no longer accept soil and rubble and/or plasterboard at HWRCs, you would need to arrange for disposal using a private waste contractor, skip hire firm or find someone who may be able to re-use or recycle your waste.

If HWRCs continue to accept this waste our contractors would need to charge and commercial customers (builders etc.) may also be able to dispose of this waste.

Questions:

The consultation response form asks you to tell us what you think about each of the following options:

- A.1** The County Council's HWRCs should not accept soil and rubble waste;
- A.2** All the County Council's HWRCs should accept soil and rubble waste but at a charge;
- A.3** Some of the County Council's larger HWRCs should accept soil and rubble waste at a charge and the remaining HWRCs would not accept this waste;
- A.4** The County Council should treat plasterboard in the same way as soil and rubble waste.

A1, A2 and A3 would each make the £240,000 savings. A4 would make £90,000 of additional savings.

Our proposals to save money in the future

We are likely to be asked to make additional savings over the next few years. We would like to seek your thoughts now on how we might deliver them. We have outlined possible proposals in B to G below.

B. Change the way we deal with other non-household wastes

There are several other non-household wastes that we currently accept free of charge e.g. cement bonded asbestos, gas bottles, fire extinguishers, vehicle batteries, engine oil and tyres. There are alternative options available for dealing with these wastes, which would remove the costs from council budgets. Some of these wastes need to be treated carefully as they are of a hazardous nature but the costs for us to deal with them are not as significant as for soil and rubble, or plasterboard.

Questions:

The consultation response form asks you to tell us what you think about each of the following options:

- B.1** The County Council's HWRCs should no longer accept these wastes;
- B.2** All of the County Council's HWRCs should accept these wastes, but at a charge to cover the costs;
- B.3** Some of the County Council's larger HWRCs should accept these wastes but at a charge to cover the costs; the remaining HWRCs would not accept these wastes.

C. Dealing with wastes from charities

HWRCs are for residents to dispose of their household waste. We allow businesses with relatively small amounts of commercial waste to dispose of their waste at some sites and recover our costs through charging. We also allow charities (charitable organisations and voluntary and community groups) to dispose of their waste in certain circumstances free of charge. Charities tend to use large vehicles and deliver large quantities of waste. Some charities re-use, recycle and compost household waste. We would like to understand your views on how we should deal with waste from charities.

Questions:

The consultation response form asks you to tell us what you think about each of the following options:

- C.1** The County Council's HWRCs should not accept waste from charities and voluntary groups;
- C.2** The County Council's HWRCs should only accept waste from charities and voluntary groups that is household waste which can be re-used, recycled or composted free of charge.

D. Make changes to how we deal with non-North Yorkshire residents wanting to use our HWRCs

Councils have to provide free waste services only to people resident in their area. We do not have to accept waste from residents of neighbouring areas, but other than those residents using commercial / commercial-like vehicles to dispose of their household waste, we currently do not prevent them.

However, some neighbouring councils have implemented 'resident only' schemes and have given their residents permits to use household waste recycling centres. Residents of North Yorkshire cannot use these sites (or have to pay), even if the site is the closest one to where they live. There is nothing we can do about this.

We estimate that accepting waste at HWRCs in North Yorkshire from residents of other councils costs this council more than £75,000 per year. We do not currently enforce any restrictions on the use of our HWRCs, based on where people live, other than those using commercial /commercial-like vehicles. If we did, we would have to introduce a permit scheme, which would have a cost and could inconvenience all customers who would need to ensure they had their permit with them when using the site.

Questions:

The consultation response form asks you to tell us what you think about each of the following options:

- D.1** The County Council's HWRCs should accept waste from non-North Yorkshire residents if we can recover costs or if North Yorkshire residents are able to use other council's HWRCs;

D.2 The County Council's HWRCs should not accept waste from non-North Yorkshire residents (or charge the customer direct) and apply a North Yorkshire resident's only permit scheme.

E. Review our policy on HWRC provision and accessibility

Our policy about how many HWRCs we provide was established in 2005 in a time of relative prosperity and not a time of budget pressures. The policy is that **North Yorkshire County Council will locate Household Waste Recycling Centres across the county on the basis that a minimum of 95% of the public live within 20 minutes' drive of a facility.**

We would like your view on whether this policy is still appropriate. The table below shows national guidance on the recommendations for providing HWRCs.

	National guidance - reasonable levels <i>with exceptions for very rural areas shown in italics</i>	NYCC current provision of 20 HWRCs
Maximum number of households per HWRC	50,000	12,900
Maximum number of inhabitants per HWRC	120,000	30,100
Maximum catchment radius for a large proportion of the population	3 to 5 miles	68% of population within 5 miles
	<i>7 miles for very rural areas</i>	74% of population within 7 miles
Maximum driving times for a great majority of residents in good traffic conditions	20 minutes	97% of population are within 20 minutes' drive time
	<i>30 minutes for very rural areas</i>	99.9% of population are within 30 minutes' drive time

Currently we over-provide against our own policy and we are above the national guidance. Our 20 HWRCs mean that 99% of residents are within 30-minutes' drive time of a HWRC and 97% of residents are within 20-minutes' drive time. We could reduce the number of sites we provide and still deliver a service that meets our policy, or change our policy based on the national guidance and reduce the number of sites even further.

Assuming waste from any closed HWRC goes to other HWRCs we think we could save around £110,000 per year per HWRC that is closed.

Questions:

The consultation response form asks you to tell us what you think about each of the following options:

E.1 The provision of HWRCs in North Yorkshire should be reduced to fit our policy;

E.2 The provision of HWRCs in North Yorkshire should be reduced to fit national guidance for very rural areas.

F. Reduce the days some HWRCs with low numbers of customers are open

Our 20 HWRCs are open six days per week and closed on Wednesdays. **Six** of our HWRCs continue to have very low numbers of customers. We would like your opinion on the potential for reducing costs at these sites.

We estimate that reducing the number of days the **six** least used HWRCs are open by one day per week could save up to £40,000 per year in total. The other HWRCs would remain open six days per week.

Questions:

The consultation response form asks you to tell us what you think about the following:

F.1 The number of days the least used HWRCs should be open should be 5 days per week;

F.2 The number of days the least used HWRCs should be open should be 4 days per week.

G. Close all or some of our HWRCs earlier in the day when they are used least

The table below shows the times when our HWRCs are currently open.

Month(s)	Opens	Closes	
March	08:30	17:00	All HWRCs are closed on Wednesdays and on 25 and 26 December and 1 January
April - September	08:30	19:00	
October	08:30	17:00	
November - February	08:30	16:00	

All of our 20 HWRCs have relatively low numbers of customers after 17:00 hours between April and September. We could reduce our costs by closing all or some of our HWRCs earlier between April and September.

Questions:

We have yet to identify exact levels of savings for each of the following options, so we have ordered them based upon which option we think will give us the greatest savings. We believe

Option G.1 will give us the greatest saving down to option G.4, which will give us the least amount of saving.

The consultation response form asks you to tell us what you think about each of the following options:

G.1 The County Council should close all HWRCs at 17:00 each day between April and September;

G.2 The County Council should keep seven HWRCs (spread across the county) open until 19:00 (existing time) between April and September and change the closing time at the other sites to 17:00 each day in these months;

G.3 The County Council should close all HWRCs at 18:00 each day between April and September;

G.4 The County Council should keep seven HWRCs (spread across the county) open until 19:00 (existing time) between April and September and change the closing time at the other sites to 18:00 each day in these months.

Additional ways to save money on our HWRC service

At the beginning of this consultation document, we talked about the ways we have already saved money, and our proposals to save the additional amount that we need to find. We would welcome your ideas for other ways we could save money on our HWRC service. When you respond to the HWRC questionnaire please let us know your ideas for reducing our HWRC costs.

Equalities impact assessment

A copy of the decision not to impact assess can be found on our consultation web page at www.northyorks.gov.uk/hwrcconsultation

Responding to the consultation and how to find out more

You can find out more and tell us what you think about the proposals by completing the consultation questionnaire in the following way:

- complete a questionnaire on-line at www.northyorks.gov.uk/hwrcconsultation
- email us at customer.services@northyorks.gov.uk
- call customer services on **0845 8727374**; or
- complete a paper questionnaire and post it to us: Waste and Countryside Services, Business and Environmental Services, North Yorkshire County Council, County Hall, Northallerton, DL7 8AH.

Closing date for the consultation

Responses to be received no later than 22 December 2013.

What happens when the consultation finishes?

All the responses we receive by the closing date of 22 December 2013 will be used to inform the final report and recommendations to County Councillors (or appropriate delegated decision makers) in early 2014. The County Councillors will then decide if the proposals are to be taken forward.

Contact us

North Yorkshire County Council, County Hall, Northallerton, North Yorkshire, DL7 8AD

Our Customer Service Centre is open Monday to Friday 8.00am - 5.30pm (closed weekends and bank holidays). Tel: **0845 8727374** email: **customer.services@northyorks.gov.uk**

Or visit our website at: **www.northyorks.gov.uk**

If you would like this information in another language or format such as Braille, large print or audio, please ask us.

Tel: 01609 532917 Email: communications@northyorks.gov.uk



Changing the way we deal with waste at Household Waste Recycling Centres - tell us what you think

We have some proposals for ways to save money now and in the future and we would like to know what you think. You will find more details and an explanation of each option in our consultation paper.

Our proposal to save money now is to:

A. charge customers for soil and rubble OR refuse to accept it at our Household Waste Recycling Centres (HWRCs) and treat plasterboard in the same way.

Our proposals to save money in the future are to:

B. change the way we deal with other non-household waste;

C. look at how we deal with wastes from charities;

D. make changes to how we deal with non-North Yorkshire residents wanting to use our HWRCs;

E. review our policy on HWRC provision and accessibility (i.e. how many HWRCs we provide);

F. reduce the days some HWRCs with low numbers of customers are open; and

G. close all or some of our HWRCs earlier in the day when they are used least.

Please complete the following questions and submit your form by **Sunday 22nd December 2013**

Thank you for your time.

a. Are you completing this questionnaire as a...? (Please tick one box that best describes you)

- Resident of North Yorkshire
 Charity/voluntary/community group
 Commercial organisation/business
 Other (please specify): _____

b. Please let us know your postcode.

B	D	2	3		3	A	E
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c. If you use a HWRC, which one do you use the most? (Please tick one box)

- | | | |
|---|---|--|
| <input type="checkbox"/> Burniston HWRC | <input type="checkbox"/> Ripon HWRC | <input type="checkbox"/> Tadcaster HWRC |
| <input type="checkbox"/> Catterick Bridge HWRC | <input type="checkbox"/> Seamer Carr HWRC | <input type="checkbox"/> Tholthorpe HWRC |
| <input type="checkbox"/> Harrogate (Stonefall) HWRC | <input type="checkbox"/> Selby HWRC | <input type="checkbox"/> Thornton le Dale HWRC |
| <input type="checkbox"/> Leeming Bar HWRC | <input type="checkbox"/> Settle HWRC | <input type="checkbox"/> West Harrogate HWRC |
| <input type="checkbox"/> Leyburn HWRC | <input type="checkbox"/> Skipton HWRC | <input type="checkbox"/> Whitby HWRC |
| <input type="checkbox"/> Malton & Norton HWRC | <input type="checkbox"/> Sowerby HWRC | <input type="checkbox"/> Wombledon HWRC |
| <input type="checkbox"/> Northallerton HWRC | <input type="checkbox"/> Stokesley HWRC | <input type="checkbox"/> Other (please specify below): |



Our proposal to save money now

A. Charge customers for soil and rubble OR refuse to accept it at the County Council's HWRCs

We provide HWRCs for residents to dispose of their household waste; however, we currently accept some wastes that are not household wastes. We call this 'discretionary waste'. The largest amount of discretionary waste, 17% of total waste into our HWRCs, is soil and rubble (e.g. breezeblocks, bricks, ceramics, concrete, flagstones, gravel, hardcore, pottery, rubble, slates, soil, stones, tarmac, tiles, turf etc.). It costs £240,000 per year to manage and dispose of this waste. Until recently, we collected plasterboard in the same container as soil and rubble but we now have to dispose of it separately. This costs £90,000 per year.

Please tell us what you think of the following proposals *(Please tick one box per row)*

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
A.1 The County Council's HWRCs should not accept soil and rubble waste.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A.2 All of the County Council's HWRCs should accept soil and rubble waste but at a charge.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A.3 Some of the County Council's larger HWRCs should accept soil and rubble waste at a charge and the remaining HWRCs would not accept this waste.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A.4 The County Council should treat plasterboard in the same way as soil and rubble waste.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Our proposals to save money in the future

We are likely to be asked to make additional savings over the next few years. We would like to seek your thoughts now on how we might deliver them. We have outlined possible proposals in B to G below.

B. Change the way we deal with other non-household waste

There are several other non-household wastes that we currently accept free of charge e.g. cement bonded asbestos, gas bottles, fire extinguishers, vehicle batteries, engine oil and tyres. There are alternative options available for dealing with these wastes, which would remove the costs from council budgets. Some of these wastes need to be treated carefully as they are of a hazardous nature but the costs for us to deal with them are not as significant as for soil and rubble, or plasterboard.

Please tell us what you think of the following proposals *(Please tick one box per row)*

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
B.1 The County Council's HWRCs should no longer accept these wastes.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.2 All of the County Council's HWRCs should accept these wastes but at a charge to cover the costs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B.3 Some of the County Council's larger HWRCs should accept these wastes but at a charge to cover the costs; the remaining HWRCs would not accept these wastes.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



C. Dealing with wastes from charities

HWRCs are for residents to dispose of their household waste. We allow businesses with relatively small amounts of commercial waste to dispose of their waste at some sites and recover our costs through charging. We also allow charities (charitable organisations and voluntary and community groups) to dispose of their waste in certain circumstances free of charge. Charities tend to use large vehicles and deliver large quantities of waste. Some charities re-use, recycle and compost household waste. We would like to understand your views on how we should deal with waste from charities.

Please tell us what you think of the following proposals *(Please tick one box per row)*

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
C.1 The County Council's HWRCs should not accept waste from charities and voluntary groups.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
C.2 The County Council's HWRCs should only accept waste from charities and voluntary groups that is household waste, which can be re-used, recycled or composted, free of charge.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D. Make changes to how we deal with non-North Yorkshire residents wanting to use our HWRCs

We estimate that accepting waste at HWRCs in North Yorkshire, from non-North Yorkshire residents costs this council more than £75,000 per year.

Please tell us what you think of the following proposals *(Please tick one box per row)*

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
D.1 The County Council's HWRCs should accept waste from non-North Yorkshire residents if we can recover costs or if North Yorkshire residents are able to use other council's HWRCs.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
D.2 The County Council's HWRCs should not accept waste from non-North Yorkshire residents (or charge the customer direct) and apply a North Yorkshire resident's only permit scheme.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

E. Review our policy on provision and accessibility

Currently we over-provide against our own policy and we are above the national guidance. Our 20 HWRCs mean that 99% of residents are within 30-minutes' drive time of a HWRC and 97% of residents are within 20-minutes' drive time. We could reduce the number of sites we provide and still deliver a service that meets our policy, or change our policy based on the national guidance and reduce the number of sites even further.

Assuming waste from any closed HWRC goes to other HWRCs we think we could save around £110,000 per year per HWRC that is closed.

Continues...



Please tell us what you think of the following proposals *(Please tick one box per row)*

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
E.1 The provision of HWRCs in North Yorkshire should be reduced to fit our policy.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
E.2 The provision of HWRCs in North Yorkshire should be reduced to fit national guidance for very rural areas.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

F. Reduce the days some HWRCs with low numbers of customers are open

Our 20 HWRCs are open six days per week and closed on Wednesdays. **Six** of our HWRCs continue to have very low numbers of customers. We would like your opinion on the potential for reducing costs at these sites. We estimate that reducing the number of days the **six** least used HWRCs are open by one day per week could save up to £40,000 per year in total. The other HWRCs would remain open six days per week.

Please tell us what you think of the following proposals *(Please tick one box per row)*

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
F.1 The number of days the least used HWRCs should be open should be 5 days per week.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
F.2 The number of days the least used HWRCs should be open should be 4 days per week.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

G. Close all or some of our HWRCs earlier in the day when they are used least

All of our 20 HWRCs have relatively low numbers of customers after 17:00 between April and September. We could reduce our costs by closing all or some of our HWRCs earlier between April and September. We have yet to identify exact levels of savings for each of the following options, so we have ordered them based upon which option we think will give us the greatest savings. We believe Option G.1 will give us the greatest saving down to option G.4, which will give us the least amount of saving.

Please tell us what you think of the following proposals *(Please tick one box per row)*

	Strongly agree	Agree	Neither	Disagree	Strongly disagree
G.1 The County Council should close all HWRCs at 17:00 each day between April and September.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G.2 The County Council should keep seven HWRCs (spread across the county) open until 19:00 (existing time) between April and September and change the closing time at the other sites to 17:00 each day in these months.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G.3 The County Council should close all HWRCs at 18:00 each day between April and September.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
G.4 The County Council should keep seven HWRCs (spread across the county) open until 19:00 (existing time) between April and September and change the closing time at the other sites to 18:00 each day in these months.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



H Do you have any other ideas as to how we could reduce the cost of the Household Waste Recycling Centre service in North Yorkshire? If so, please write below

For the purposes of equality monitoring, please complete the following questions. Any information provided will be kept confidential.

a What is your gender? (please tick one box)

Male

Female

b Which age group do you belong to? (please tick one box)

16 - 19

30 - 39

50 - 64

75 - 84

20 - 29

40 - 49

65 - 74

85 and over

c Do you consider yourself to be a disabled person or to have a long-term, limiting condition? (please tick one box)

Yes

No

d If yes, how would you describe the nature of your impairment or condition?

(please tick all that apply)

Physical impairment or disability

A learning disability or difficulty

Sight or hearing loss

A long standing illness

A mental health problem or illness

Other

Thank you for completing this survey. Your views will be taken into account when decisions are made about the proposals.

For more information, contact 'Waste and Countryside Services, Business and Environmental Services, North Yorkshire County Council, County Hall, Northallerton, DL7 8AH'

Please return all completed questionnaires to the address above by Sunday 22nd December 2013



HWRC consultation - Final overview					
		#	%	Relative %	Combined
	Number of responses	570	100.0%	- no answer	relative %
Qa	Are you completing this questionnaire as a...? (Please tick one box that best describes you)				
	Resident of North Yorkshire	496	87.0%	90.5%	-
	Commercial organisation/business	8	1.4%	1.5%	-
	Charity/voluntary/community group	24	4.2%	4.4%	-
	Other	20	3.5%	3.6%	-
	No answer	22	3.9%	-	-
	Please tell us what you think of the following proposals (Please tick one box per row)				
QA.1	The County Council's HWRCs should not accept soil and rubble waste.				
	Strongly agree	21	3.7%	3.9%	Strongly agree and agree
	Agree	25	4.4%	4.7%	8.6%
	Neither	25	4.4%	4.7%	-
	Disagree	171	30.0%	31.9%	Disagree and strongly disagree
	Strongly disagree	294	51.6%	54.9%	86.8%
	No answer	34	6.0%	-	-
QA.2	All of the County Council's HWRCs should accept soil and rubble waste but at a charge.				
	Strongly agree	78	13.7%	14.3%	Strongly agree and agree

	Agree	161	28.2%	29.5%	43.8%
	Neither	51	8.9%	9.3%	-
	Disagree	104	18.2%	19.0%	Disagree and strongly disagree
	Strongly disagree	152	26.7%	27.8%	46.9%
	No answer	24	4.2%	-	-
QA.3	Some of the County Council's larger HWRCs should accept soil and rubble waste at a charge and the remaining HWRCs would not accept this waste				
	Strongly agree	50	8.8%	9.4%	Strongly agree and agree
	Agree	100	17.5%	18.7%	28.1%
	Neither	36	6.3%	6.7%	-
	Disagree	147	25.8%	27.5%	Disagree and strongly disagree
	Strongly disagree	201	35.3%	37.6%	65.2%
	No answer	36	6.3%	-	-
QA.4	The County Council should treat plasterboard in the same way as soil and rubble waste.				
	Strongly agree	126	22.1%	22.7%	Strongly agree and agree
	Agree	173	30.4%	31.2%	54.0%
	Neither	61	10.7%	11.0%	-
	Disagree	71	12.5%	12.8%	Disagree and strongly disagree
	Strongly disagree	123	21.6%	22.2%	35.0%
	No answer	16	2.8%	-	-

QB.1	The County Council's HWRCs should no longer accept these wastes.	Strongly agree	15	2.6%	2.8%	Strongly agree and agree
		Agree	15	2.6%	2.8%	5.6%
		Neither	19	3.3%	3.5%	-
		Disagree	194	34.0%	36.0%	Disagree and strongly disagree
		Strongly disagree	296	51.9%	54.9%	90.9%
		No answer	31	5.4%	-	-
QB.2	All of the County Council's HWRCs should accept these wastes but at a charge to cover the costs.	Strongly agree	77	13.5%	14.1%	Strongly agree and agree
		Agree	156	27.4%	28.5%	42.5%
		Neither	57	10.0%	10.4%	-
		Disagree	101	17.7%	18.4%	Disagree and strongly disagree
		Strongly disagree	157	27.5%	28.6%	47.1%
		No answer	22	3.9%	-	-
QB.3	Some of the County Council's larger HWRCs should accept these wastes but at a charge to cover the costs; the remaining HWRCs would not accept these wastes.	Strongly agree	49	8.6%	9.2%	Strongly agree and agree
		Agree	87	15.3%	16.3%	25.5%
		Neither	44	7.7%	8.3%	-
		Disagree	152	26.7%	28.5%	Disagree and strongly disagree

Appendix 3

		Strongly disagree	201	35.3%	37.7%	66.2%
		No answer	37	6.5%	-	-
QC.1	The County Council's HWRCs should not accept waste from charities and voluntary groups.					
		Strongly agree	56	9.8%	10.4%	Strongly agree and agree
		Agree	56	9.8%	10.4%	20.9%
		Neither	72	12.6%	13.4%	-
		Disagree	179	31.4%	33.3%	Disagree and strongly disagree
		Strongly disagree	174	30.5%	32.4%	65.7%
		No answer	33	5.8%	-	-
QC.2	The County Council's HWRCs should only accept waste from charities and voluntary groups that is household waste, which can be re-used, recycled or composted, free of charge.					
		Strongly agree	140	24.6%	25.2%	Strongly agree and agree
		Agree	208	36.5%	37.5%	62.7%
		Neither	38	6.7%	6.8%	-
		Disagree	70	12.3%	12.6%	Disagree and strongly disagree
		Strongly disagree	99	17.4%	17.8%	30.5%
		No answer	15	2.6%	-	-
QD.1	The County Council's HWRCs should accept waste from non-North Yorkshire residents if we can recover costs or if North Yorkshire residents are able to use other council's HWRCs.					
		Strongly agree	118	20.7%	21.8%	Strongly agree and agree

Appendix 3

		Agree	177	31.1%	32.7%	54.5%
		Neither	48	8.4%	8.9%	-
		Disagree	94	16.5%	17.4%	Disagree and strongly disagree
		Strongly disagree	104	18.2%	19.2%	36.6%
		No answer	29	5.1%	-	-
QD.2	The County Council's HWRCs should not accept waste from non-North Yorkshire residents (or charge the customer direct) and apply a North Yorkshire resident's only permit scheme.					
		Strongly agree	194	34.0%	34.9%	Strongly agree and agree
		Agree	146	25.6%	26.3%	61.2%
		Neither	50	8.8%	9.0%	-
		Disagree	93	16.3%	16.7%	Disagree and strongly disagree
		Strongly disagree	73	12.8%	13.1%	29.9%
		No answer	14	2.5%	-	-
QE.1	The provision of HWRCs in North Yorkshire should be reduced to fit our policy.					
		Strongly agree	55	9.6%	9.9%	Strongly agree and agree
		Agree	132	23.2%	23.8%	33.8%
		Neither	51	8.9%	9.2%	-
		Disagree	133	23.3%	24.0%	Disagree and strongly disagree
		Strongly disagree	183	32.1%	33.0%	57.0%
		No answer	16	2.8%	-	-

QE.2	The provision of HWRCs in North Yorkshire should be reduced to fit national guidance for very rural areas.	Strongly agree	34	6.0%	6.2%	Strongly agree and agree
		Agree	106	18.6%	19.4%	25.6%
		Neither	58	10.2%	10.6%	-
		Disagree	145	25.4%	26.6%	Disagree and strongly disagree
		Strongly disagree	203	35.6%	37.2%	63.7%
		No answer	24	4.2%	-	-
QF.1	The number of days the least used HWRCs should be open should be 5 days per week.	Strongly agree	111	19.5%	21.1%	Strongly agree and agree
		Agree	211	37.0%	40.1%	61.2%
		Neither	52	9.1%	9.9%	-
		Disagree	95	16.7%	18.1%	Disagree and strongly disagree
		Strongly disagree	57	10.0%	10.8%	28.9%
		No answer	44	7.7%	-	-
QF.2	The number of days the least used HWRCs should be open should be 4 days per week.	Strongly agree	145	25.4%	26.2%	Strongly agree and agree
		Agree	186	32.6%	33.6%	59.7%
		Neither	33	5.8%	6.0%	-
		Disagree	101	17.7%	18.2%	Disagree and strongly disagree

Appendix 3

		Strongly disagree	89	15.6%	16.1%	34.3%
		No answer	16	2.8%	-	-
QG.1	The County Council should close all HWRCs at 17:00 each day between April and September.					
		Strongly agree	112	19.6%	20.5%	Strongly agree and agree
		Agree	112	19.6%	20.5%	41.0%
		Neither	41	7.2%	7.5%	-
		Disagree	166	29.1%	30.4%	Disagree and strongly disagree
		Strongly disagree	115	20.2%	21.1%	51.5%
		No answer	24	4.2%	-	-
QG.2	The County Council should keep seven HWRCs (spread across the county) open until 19:00 (existing time) between April and September and change the closing time at the other sites to 17:00 each day in these months.					
		Strongly agree	59	10.4%	11.0%	Strongly agree and agree
		Agree	149	26.1%	27.8%	38.8%
		Neither	83	14.6%	15.5%	-
		Disagree	152	26.7%	28.4%	Disagree and strongly disagree
		Strongly disagree	93	16.3%	17.4%	45.7%
		No answer	34	6.0%	-	-
QG.3	The County Council should close all HWRCs at 18:00 each day between April and September.					
		Strongly agree	72	12.6%	13.4%	Strongly agree and agree

		Agree	135	23.7%	25.1%	38.5%
		Neither	103	18.1%	19.1%	-
		Disagree	144	25.3%	26.8%	Disagree and strongly disagree
		Strongly disagree	84	14.7%	15.6%	42.4%
		No answer	32	5.6%	-	-
QG.4	The County Council should keep seven HWRCs (spread across the county) open until 19:00 (existing time) between April and September and change the closing time at the other sites to 18:00 each day in these months.					
		Strongly agree	43	7.5%	8.1%	Strongly agree and agree
		Agree	125	21.9%	23.5%	31.6%
		Neither	107	18.8%	20.2%	-
		Disagree	171	30.0%	32.2%	Disagree and strongly disagree
		Strongly disagree	85	14.9%	16.0%	48.2%
		No answer	39	6.8%	-	-
Equalities monitoring						
a	What is your gender?					
		Male	363	63.7%	66.2%	-
		Female	185	32.5%	33.8%	-
		No answer	22	3.9%	-	-
b	Which age group do you belong to?					
		16 - 19	1	0.2%	0.2%	-

		20 - 29	12	2.1%	2.2%	-
		30 - 39	44	7.7%	7.9%	-
		40 - 49	87	15.3%	15.7%	-
		50 - 64	252	44.2%	45.5%	-
		65 - 74	132	23.2%	23.8%	-
		75 - 84	25	4.4%	4.5%	-
		85 and over	1	0.2%	0.2%	-
		No answer	16	2.8%	-	-
c	Do you consider yourself to be a disabled person or to have a long-term, limiting condition?					
		Yes	56	9.8%	10.5%	-
		No	479	84.0%	89.5%	-
		No answer	35	6.1%	-	-
d	If yes, how would you describe the nature of your impairment or condition? <i>(please tick all that apply)</i>					
		Physical impairment or disability	29	5.1%	48.3%	-
		Sight or hearing loss	13	2.3%	21.7%	-
		A mental health problem or illness	7	1.2%	11.7%	-
		A learning disability or difficulty	1	0.2%	1.7%	-
		A long standing illness	29	5.1%	48.3%	-
		Other	5	0.9%	8.3%	-

		No answer	510	89.5%	-	-
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